

UNITED COMMUNICATION SOLUTIONS

911 SUPERVISION: ADVANCED

This course is designed for new and experienced 911 supervisors. In this 24 hour course, we dive deeper into what it means to be a supervisor. We will begin advancing your skills as a supervisor using class activities and work groups. This course goes beyond the basics to provide in-depth knowledge on how to be a great supervisor. Being a supervisor is more than just managing staff, you have become a leader that your staff must now look up to and you must be prepared to lead them through whatever comes in on the other end of that 911 call.

Students should plan to bring their policies and procedures to class to use during class activities.

Course topics include:

- Leadership skills
- Dealing with co-workers as a supervisor
- Policies and procedures
- Liability issues
- Communications skills

Are you interested in hosting this seminar?

**CALL US OR USE LINK BELOW TO CHECK AVAILABILITY
AND SCHEDULE A SEMINAR**

<http://unitedcommsolutions.com/seminars/hosting-a-course>

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